

## Application for Fee Refund for International Students

### Important information

This form applies to all international students seeking a refund of tuition fees. It should be read in conjunction with the following policies:

- Tuition Fee Refund Policy for International Students
- Deferral, Suspension or Cancellation of Enrolment Policy
- Admissions Policies for International Students
- Tuition Assurance Statement
- Misconduct Policy
- Grievance & Appeals Policy

### Grounds for Approval of the Application Request

The Tuition Fee Refund Policy for International Students outlines the grounds for a refund of international tuition fees. However Macleay College may, in its absolute discretion, grant a partial or full refund where they determine there are special circumstances which make it impracticable for the student to complete the requirements of the unit/s of study such as:

- Medical circumstances
- Family circumstances
- Personal circumstances
- Employment related circumstances
- Course-related circumstances

Students wishing to make application for a fee refund should refer to the Tuition Fee Refund Policy for International Students which can be downloaded from the Student Resources page of the college website.

### The Application Process

To be eligible for an international tuition fee refund, a student must withdraw their offer or enrolment in a course of study or unit of study on or before the relevant Census Date by lodging the appropriate form with the Office of the Registrar in accordance with the ***Deferral, Suspension & Cancellation of Enrolment Policy*** available for download via the Student Resources page of the college website (or in the Student Handbook).

Having lodged the appropriate form to withdraw or cancel enrolment, international students seeking a refund of tuition fees must lodge this *Application for Fee Refund* form with the Office of the Registrar. A fee refund is not an automatic result of withdrawing or cancelling enrolment.

All supporting documentation should be attached to the completed form as either copies certified by a Justice of the Peace or presented as originals to the Office of the Registrar who will copy and witness the documents as true copies, returning the originals to the student. Macleay will only consider an application complete and eligible for assessment if all sections have been completed, the form signed and the above documentation attached.

Macleay will assess and respond to all completed applications within fifteen working days. The applicant will be advised of the decision in writing and the application and decision thereof will be kept on the student file.

### Lodging the Application Form

You can lodge your completed application ie. including all supporting documentation to the Registrar by one of the following means:

#### In person:

Level 2, 28 Foveaux Street, Surry Hills (Sydney Campus) or Level 1, 55 Swanston Street, Melbourne (Melbourne Campus) if presenting supporting documentation as originals to be certified as copies by Macleay College

#### By email:

registrar@macleay.edu.au if presenting supporting documentation as copies certified by a Justice of the Peace

Your completed application should be received by the Office of Registrar as soon as practical and may accompany the appropriate form to withdraw or take a leave of absence.

### Assessment & Notification of Outcome

On receipt of your completed application, Macleay will assess the request in accordance with the college Tuition Fee Refund Policy for International Students and advise you of the outcome in writing within fifteen working days.


If the application is approved, the student will receive an Approval of Fee Refund Letter advising the decision in writing and confirming how the refund will be paid.

If the application is denied, the student will be issued a Refusal of Fee Refund Letter advising the reasons for refusal and their right to appeal the decision. Students wishing to make an appeal should refer to the college Grievance & Appeals Policy which can be downloaded from the Student Resources page of the college website.

The application, assessment decision and outcomes will be saved to the student file for record.

### Privacy Statement

Macleay is committed to the protection of privacy in accordance with the Privacy Act 1988. Macleay collects, stores and uses personal information only for the purposes of administering student admissions, enrolment and education. All information collected is confidential and will not be disclosed to third parties without your consent, except to meet government, legal and regulatory compliance requirements of Macleay College as a higher education provider. For more information on our approach to privacy, please refer to our Privacy Policy in the Student Handbook.

LODGEMENT RECEIPT	
received by Macleay as a complete application for assessment	
Macleay: 	Date:
	Name:
Student Number:	

## Personal Details

I am an International Student (Applicant)

Macleay College Student Number

Family Name:

Date of Birth (dd/mm/yyyy):

Address:

Given Name (s):

Title:

Mr Mrs Miss Dr

Email Address:

Contact Telephone Number:

Course of study in which you are currently enrolled: Campus at which you study:

## Refund Request

I am applying for a tuition fee refund for the following unit/s of study:

## Reasons Refund Request

I am applying on the following grounds as outlined in the ***Tuition Fee Refund Policy for International Students***:

Visa not granted before Commencement Date

Withdrawal of an offer before Commencement Date

Withdrawal of enrolment before Commencement Date

Withdrawal of enrolment on or before Census Date

Withdrawal of enrolment after Census Date due to Special Circumstances as outlined below \*

\* provide details of the Special Circumstances here, attaching all supporting documentation to the application:

## Overseas Bank Details

Please ensure that your full **overseas bank details** are provided to avoid any delays in processing your refund.

Account holder's name

Account holder's address

Name of bank

Address of bank

Account number

SWIFT/BIC code\*

IBAN - UK, Europe code\*

## Australian Bank Details

Please ensure that your full **Australian bank details** are provided to avoid any delays in processing your refund.


Account holder's name

Name of bank

BSB

Account Number

## Student Declaration


 Have you attached the necessary documentary evidence to support your application? Your application will not be assessed unless all sections are completed, the form signed and supporting documentation is attached.

I declare that the information provided by me is true and correct. I have read and understood the information contained on this form and in the **Tuition Fee Refund Policy for International Students** as published in the Student Resources section of the college website.



Date:

## Office Use Only:

Approval of Fee Refund Letter issued by Registrar	Fee refund paid	Paradigm Update (if applicable)
Refusal of Fee Refund Letter issued by Registrar	Application, Assessment & Outcome Notification in Student File	PRISMS Update (if applicable)
Staff Name:		Date Signed: (dd/mm/yyyy):